

CASE STUDY

HELPING LIBRARIANS KEEP THEIR COOL



For children and staff at Tamworth High, working in a library with faulty air conditioning has been a regular part of school life.

Despite many attempts at repairs by other air conditioning companies, it remained a problem until Haden's Dion Madams and Mick Crough took up the challenge.

Tamworth High has a gas furnace/evaporative cooler twin system installed in the library. According to the Librarian, Elizabeth Adams, this system has never worked properly and has been subject to constant breakdowns over the past 25 years.

During this time, no other air conditioning company has been able to fix this problem. Over the course of its life, many components have been disconnected and many wiring changes have been made.

Haden's experience technical crew led by Michael and Dion spent five days working on repairing Tamworth library's air conditioning system. This included reconnecting components, re wiring and bringing this system back up to its original designed condition.

Although labour intensive, under the Asset Maintenance Contract Haden hold for close to 200 schools in the NSW Country area, Haden are committed to repair or replace the system.

A replacement system could cost upwards of 60K due to the location, but Haden's technicians were able to restore the system to efficient working order at a much reduced cost.

In a letter of thanks from the Librarian, Elizabeth Adams, and the Principal of Tamworth High, Wayne Chaffey, explain how Haden's technicians, Dion and Mick, "left no stone unturned to get to the root of the problem and rose to the challenge of restoring it to a serviceable level."

"We very much appreciated their perseverance and expertise. They were thorough gentlemen and a credit to your company."

Matt Mann, Area Supervisor-Building Services for Tamworth, Armidale and Moree Districts, explained how it was all in a day's work for his technicians. "Our technicians are renowned for their professionalism in both tradesmanship and customer service".

Haden's 35 branches located in Australia's major cities and regional areas have worked on over 16,000 individual projects and maintenance works at public and private schools throughout the country in the last 10 years.

Our experience extends to the design, construction and maintenance of all school facilities including:

- Libraries
- Auditoriums
- Gymnasiums
- Science laboratories
- Specialist learning centres
- Classrooms
- Demountables.

Haden has also recently been involved in the design, construction and maintenance of higher education facilities including:

- Macquarie University
- University of Technology Sydney
- Bond university
- Onkaparinga TAFE
- Australian Institute of Sport.

Location: Tamworth High School

Completed: 2008

